**Creating a Safe Environment (for Volunteers)  
Online Training Instructions**

All adult volunteers working with children, youth, or vulnerable adults need to complete the same training—whether they are new, renewing after 3 years, working with children/youth, or working with vulnerable adults. In-person training remains an option, and it is the only option for teen volunteers.

**Introduction**

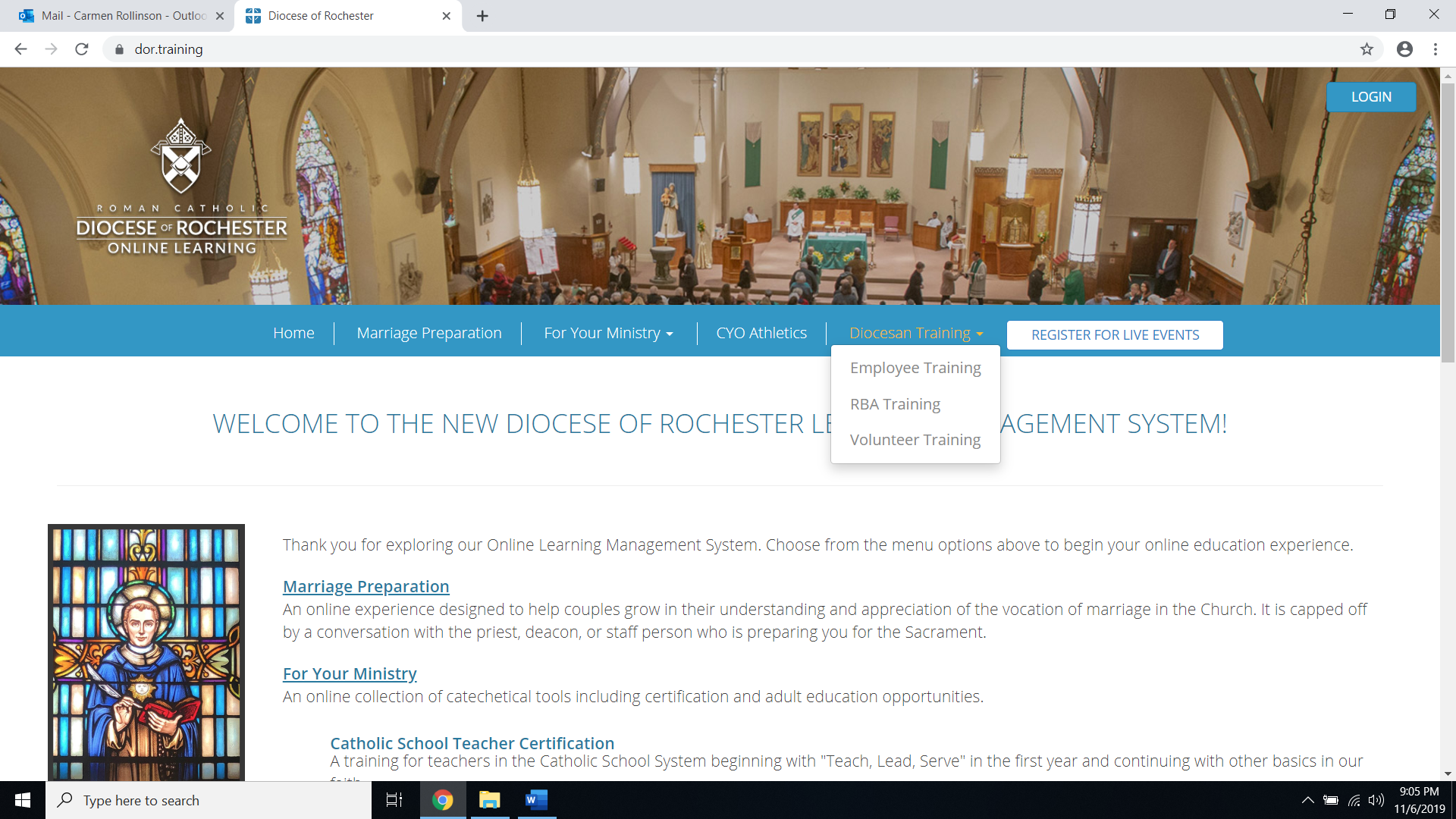
There are 5 courses in the training:  
1. Meet Sam  
2. It Happened to Me  
3. Exploitation in Elder-Serving Programs  
4. Abuse Risk Management for Volunteers  
5. DOR policies – Volunteers

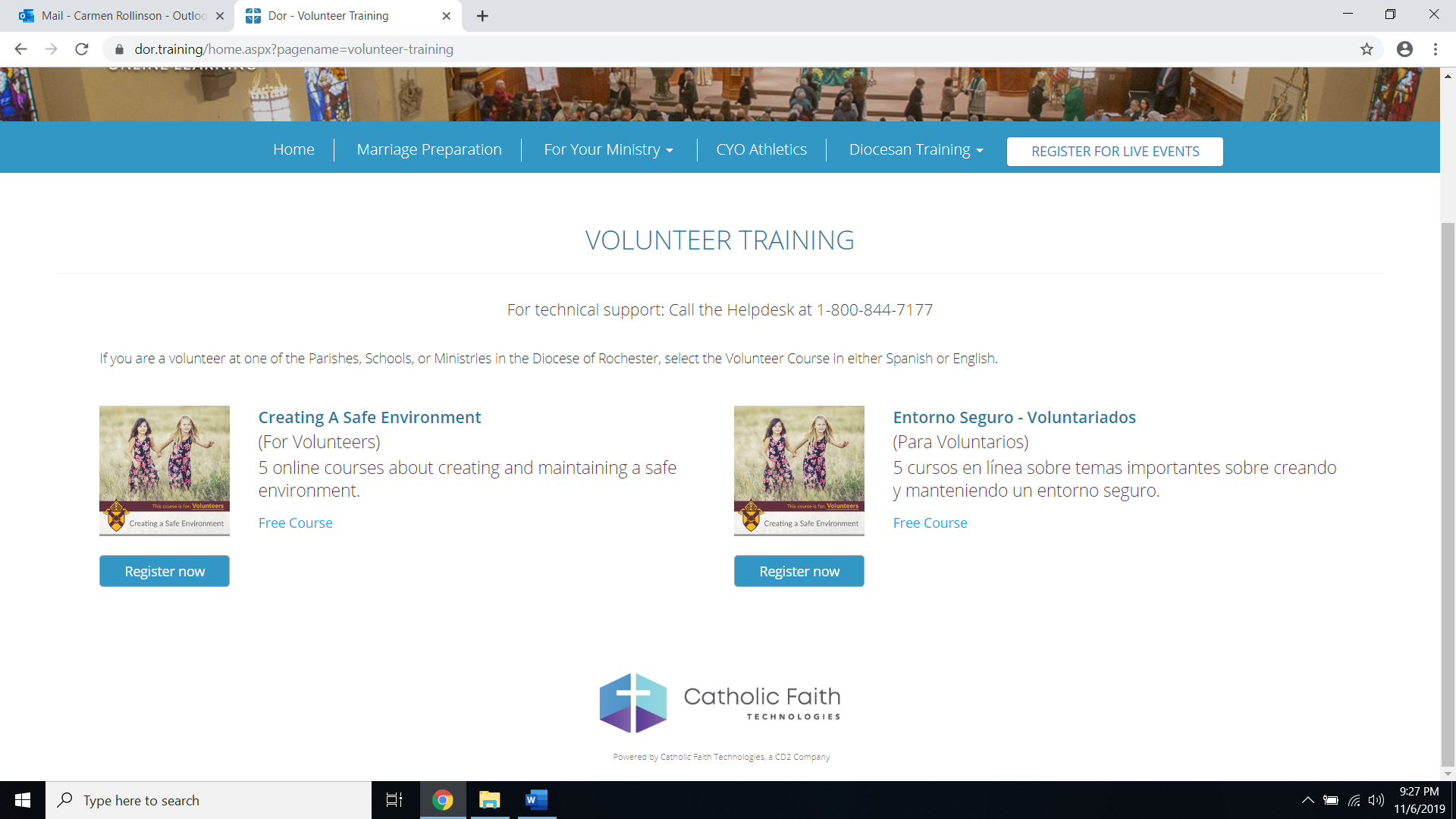
The first four courses include action plans. These are for your enrichment. You may choose to print them or not. If you open an action plan, simply close it to return to the training.

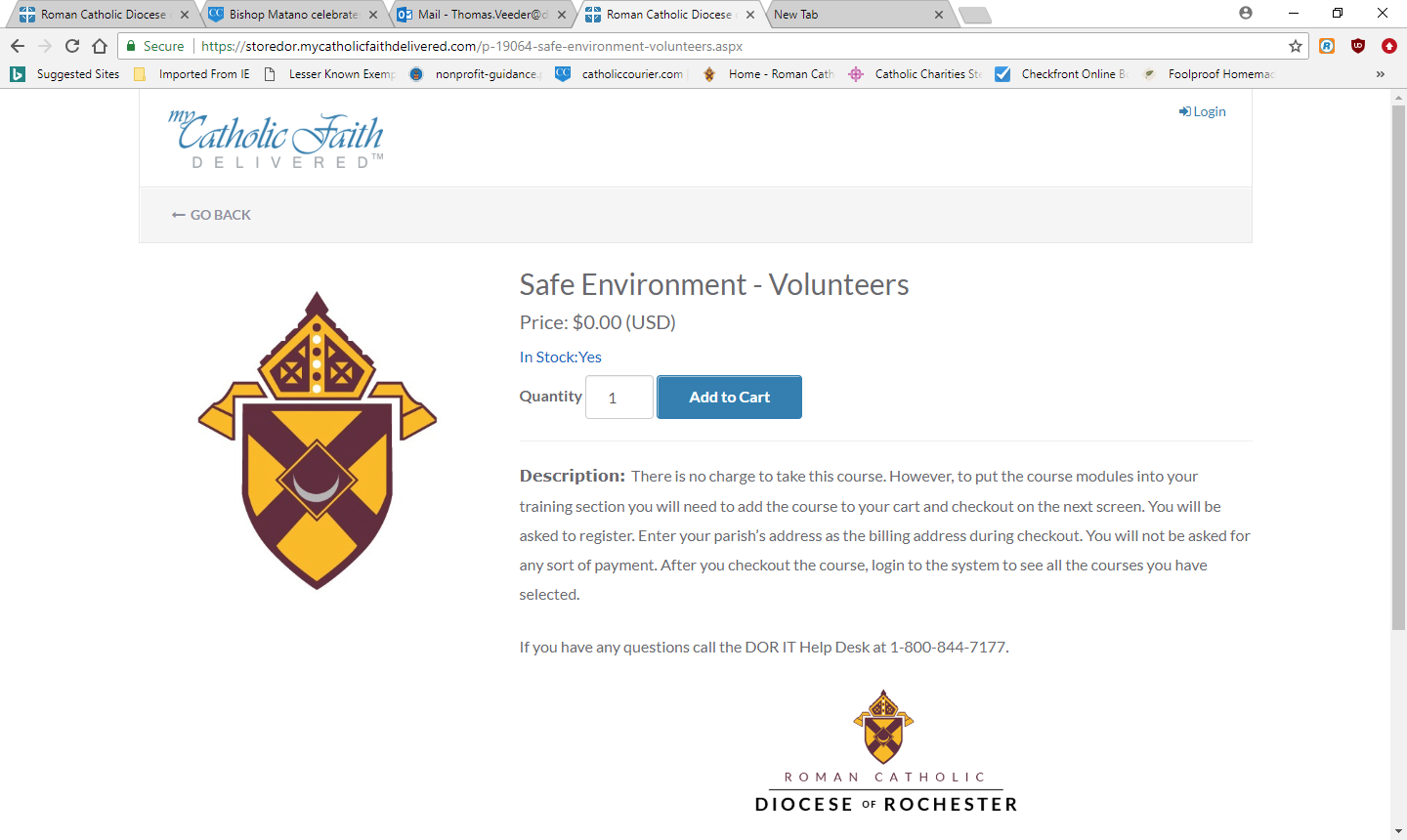
Technical support is available Monday - Friday from 8:00 A.M. to 5:00 P.M. by calling the Diocese of Rochester's Helpdesk at **1-800-844-7177**. We welcome comments or suggestions; send them to helpdesk@dor.org.

**TO CREATE AN ACCOUNT TO ACCESS THE TRAINING:**

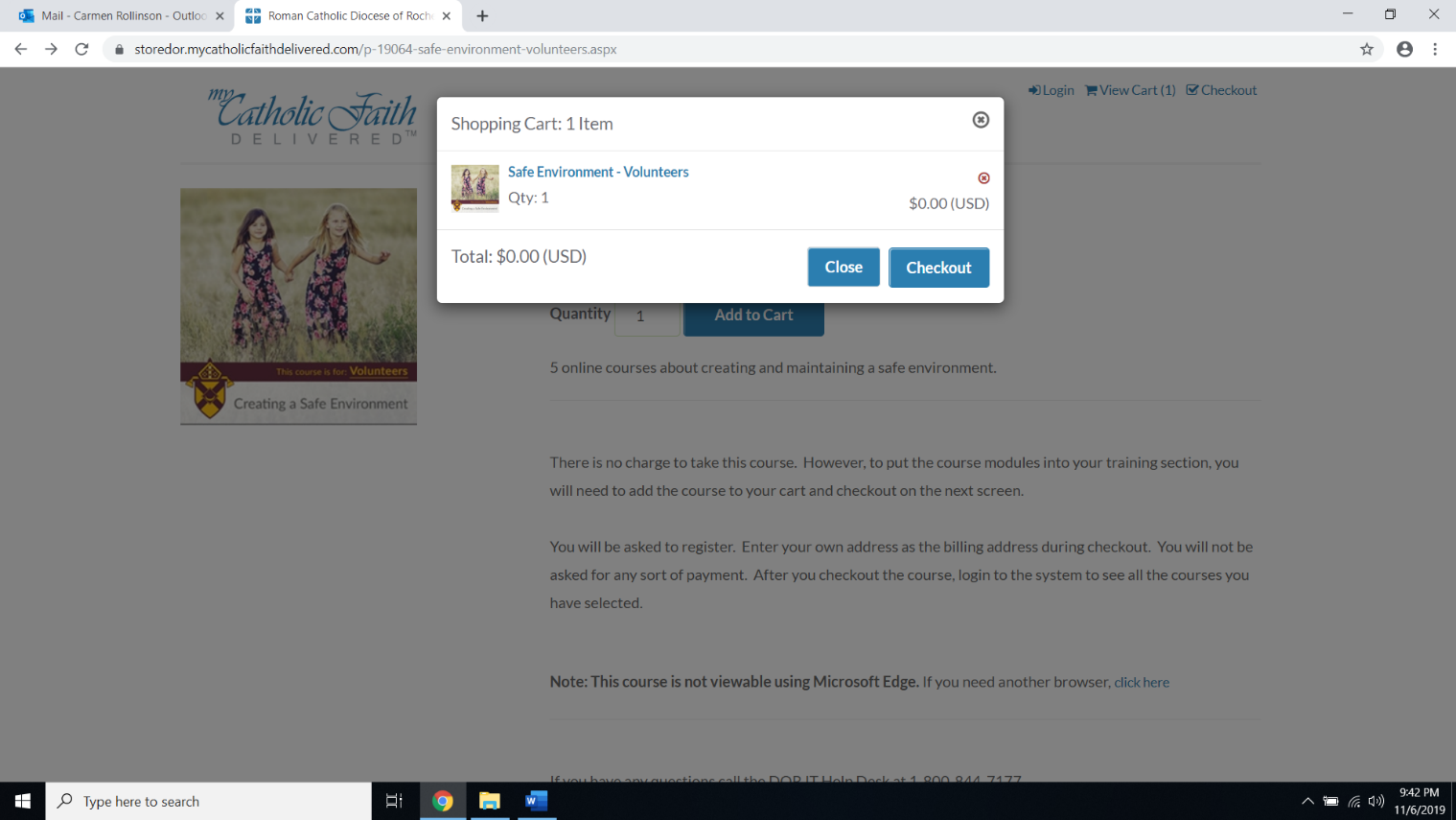
1. In the address bar of the web browser, type in the address [www.dor.training](http://www.dor.training). (Note: This program will not run on Microsoft Edge. Recommend using Google Chrome.)
2. Click on “Diocesan Training” in the blue bar, scroll down and click on “Volunteer Training”

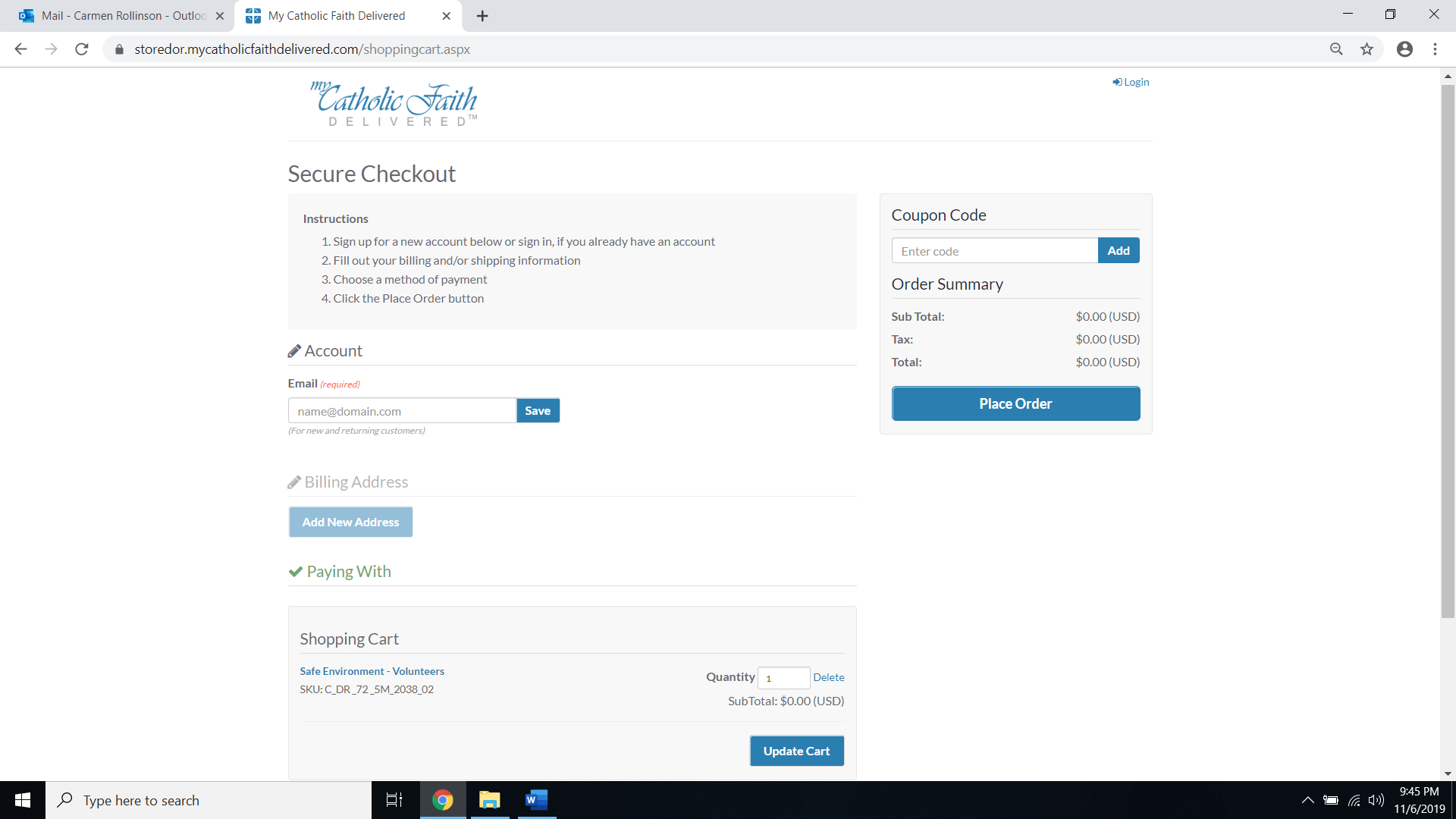


1. Scroll down to select the English or Spanish version and click on “Register Now”
2. Click on “Add to Cart”



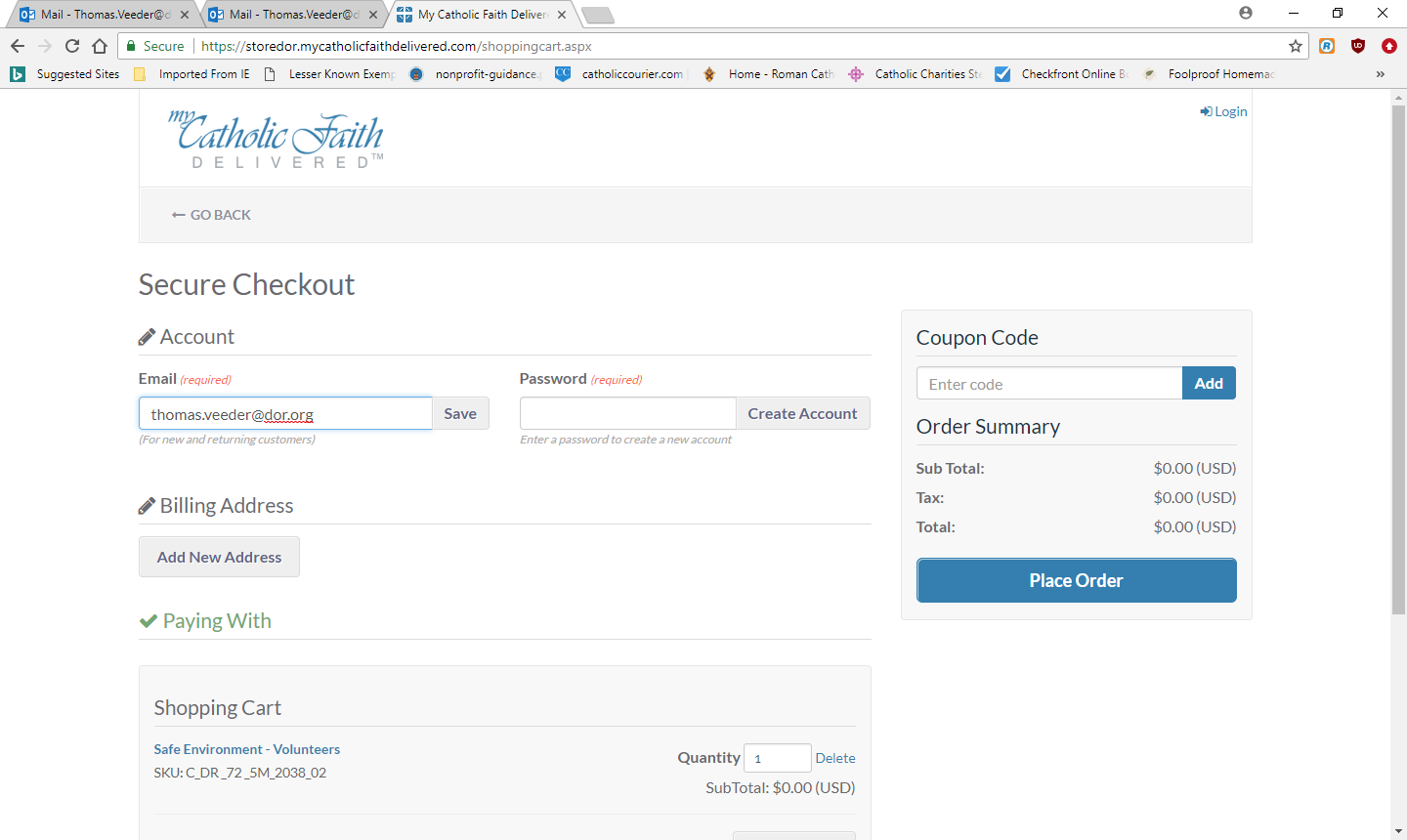
1. Click on “Checkout”

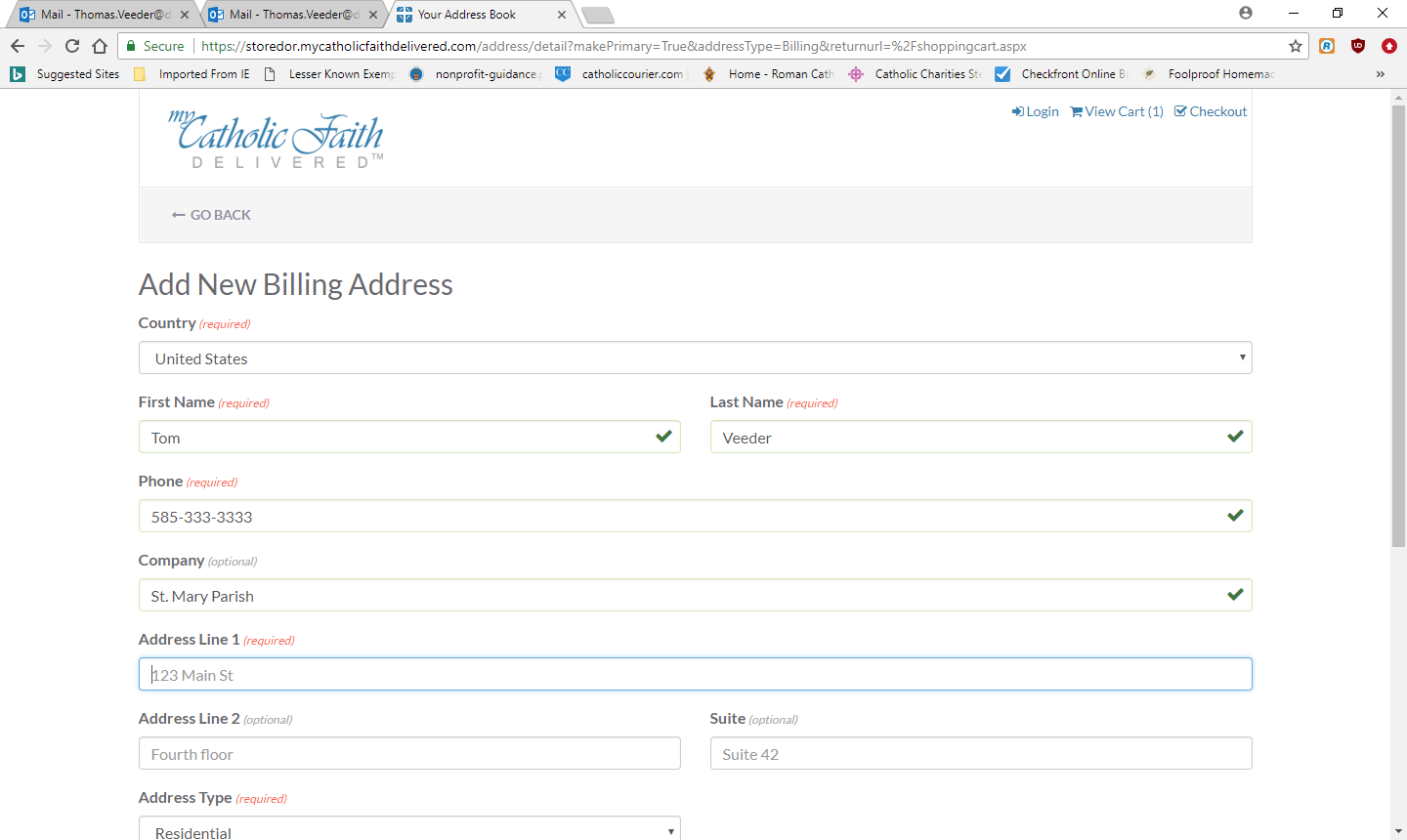


1. Enter your email address and click “Save”
2. Enter a password and click “Create Account” if this is your first time.

Your password must be between 8 and 20 characters. It must include at least 1 uppercase letter, 1 lowercase letter, 1 number, and 1 special symbol (# $ % ^ & \* @ ! ~ are acceptable).

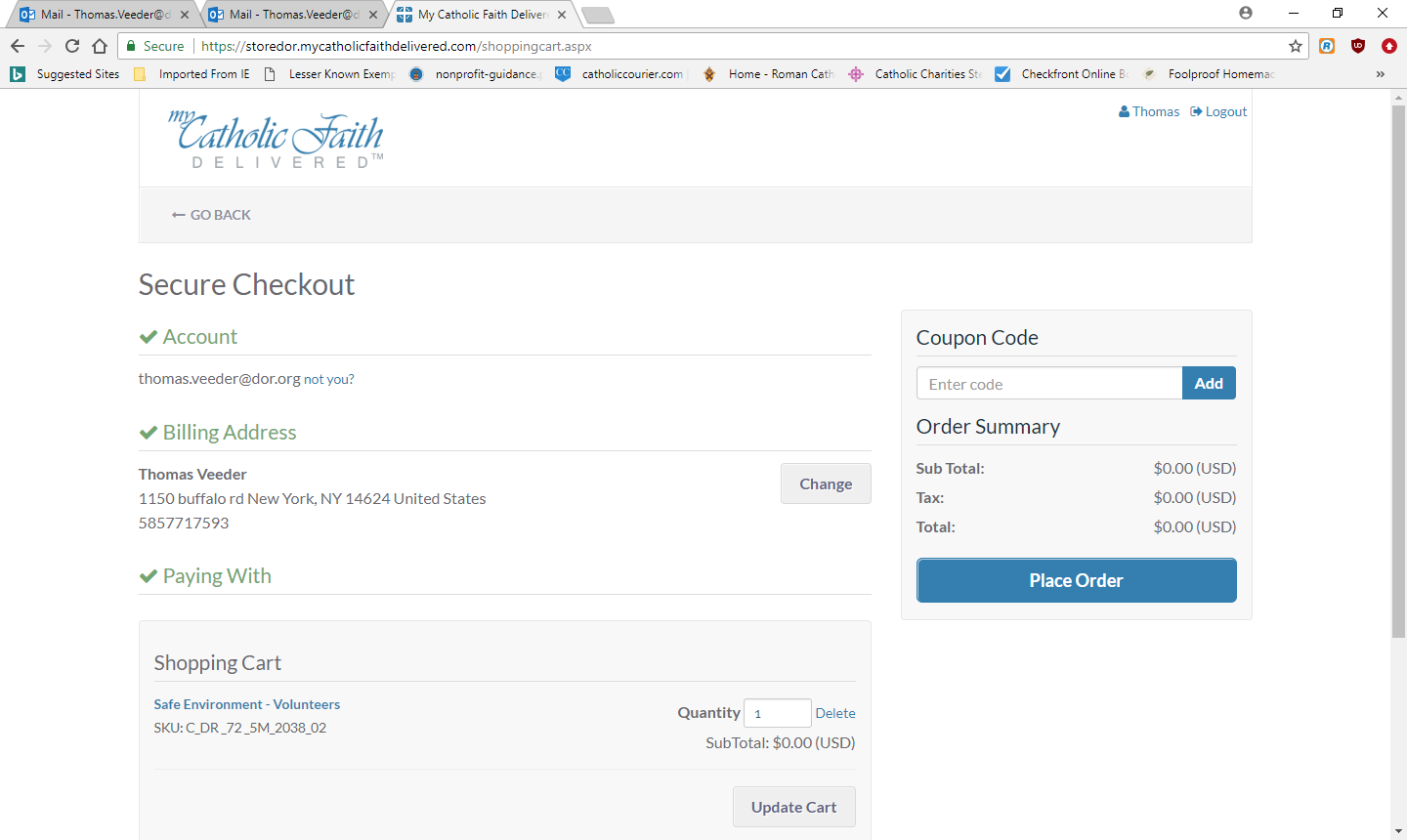
1. Click on “Add New Address.”



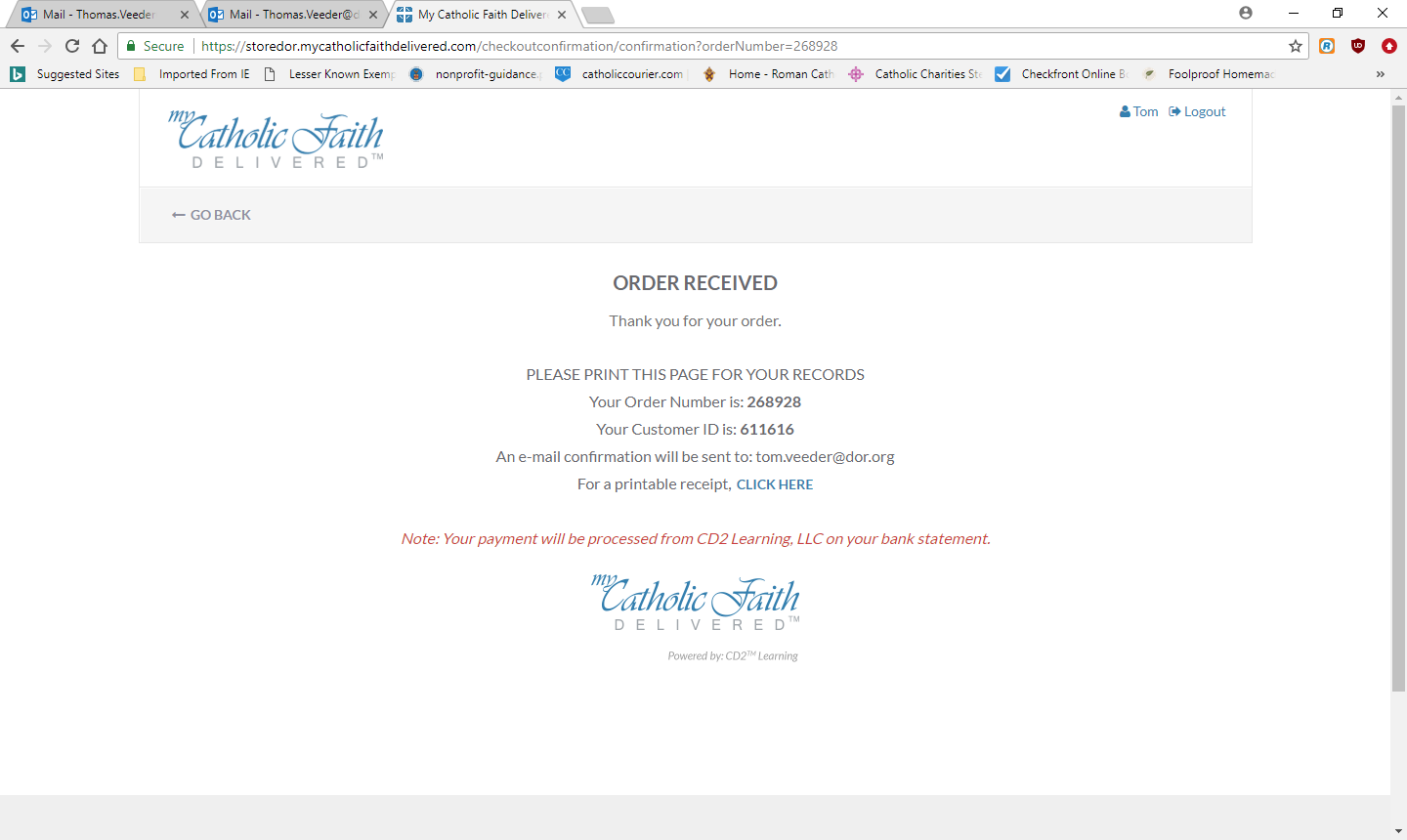
1. Enter Our Lady of the Lakes Catholic Community, 210 Keuka St., Penn Yan, NY 14527. (This designation includes St. Michael’s School.) Select the Ministry title that best describes what you will do. Remember there will be no cost for this training.

Click on Place Order

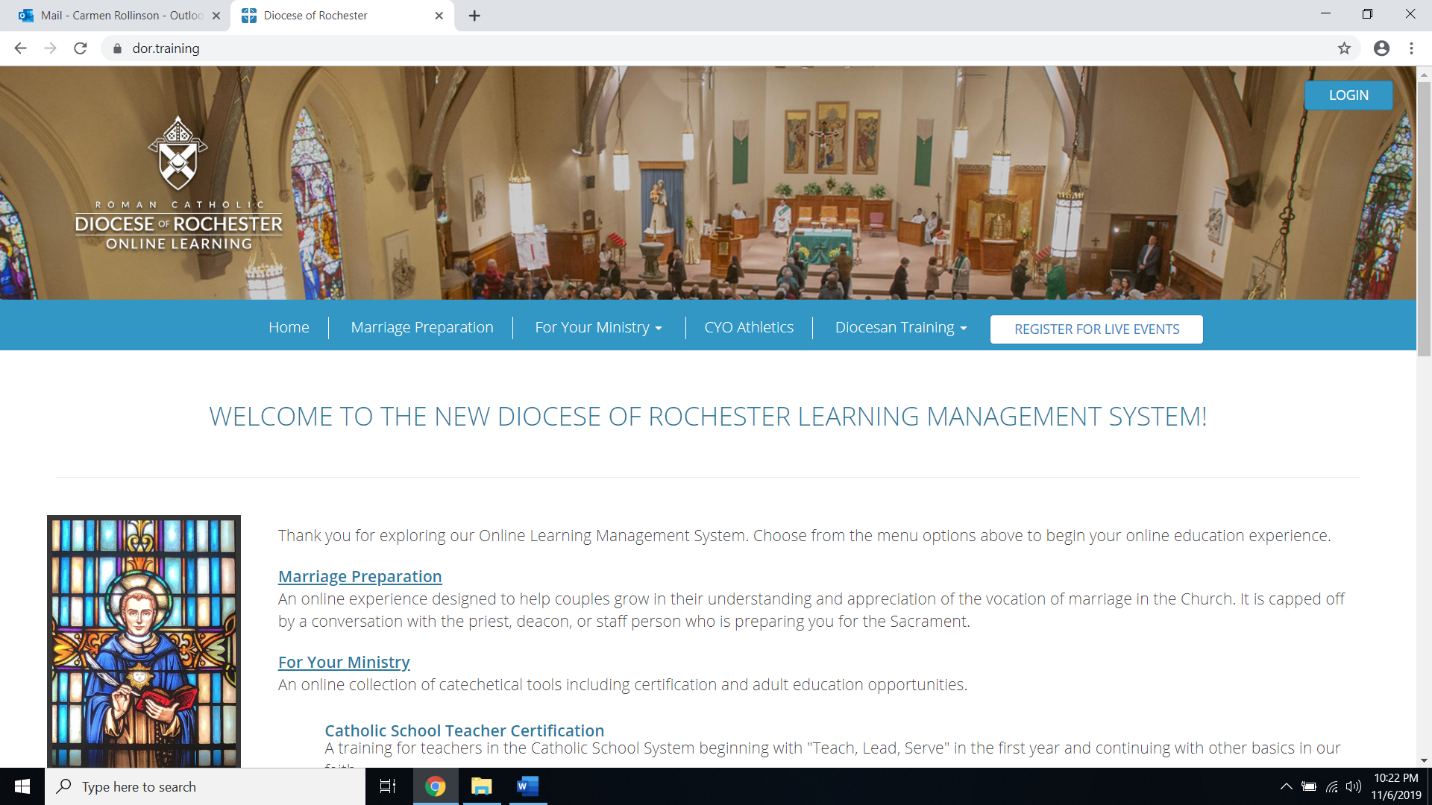
**Note: This setup in lengthy but you will only need to do it once.**

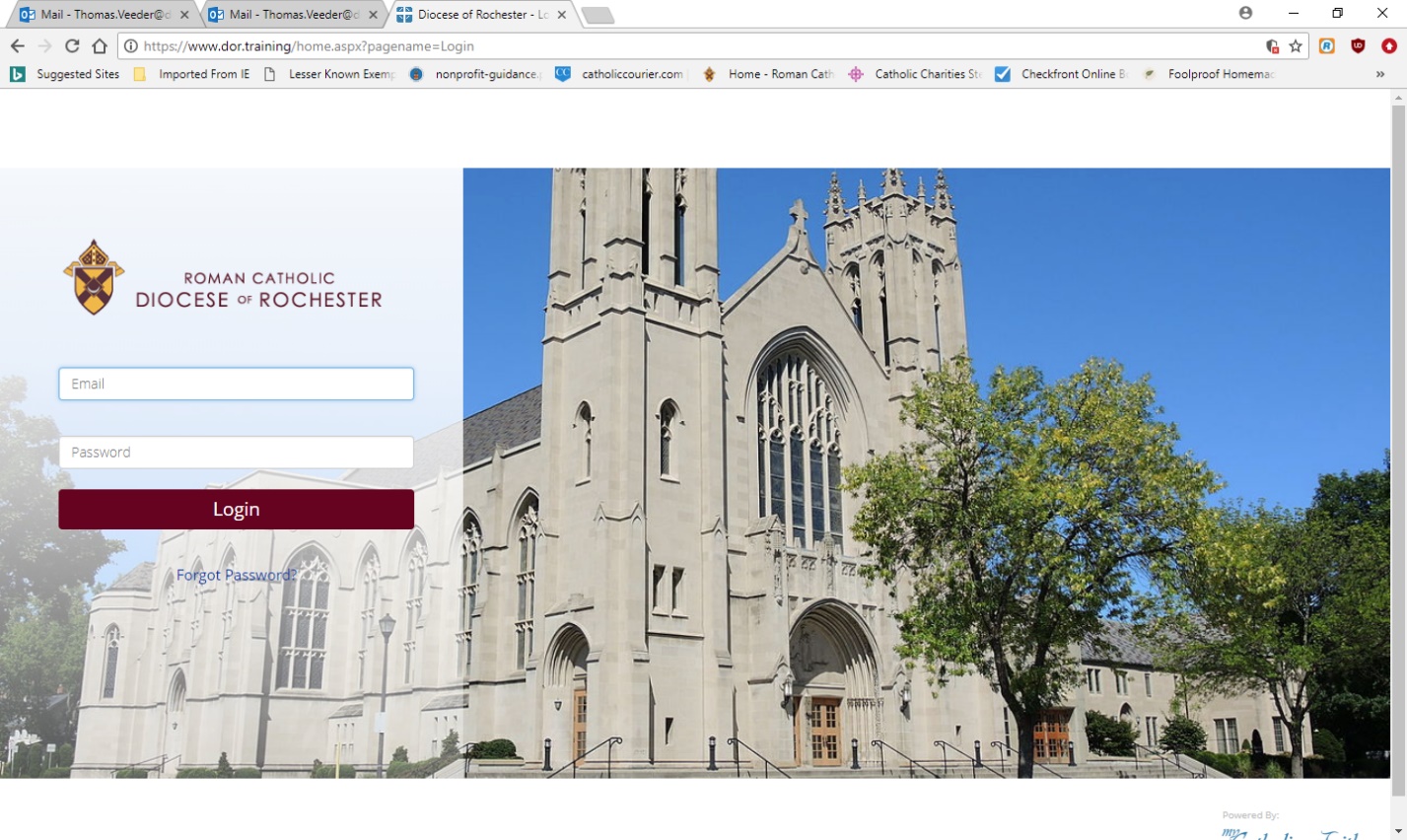


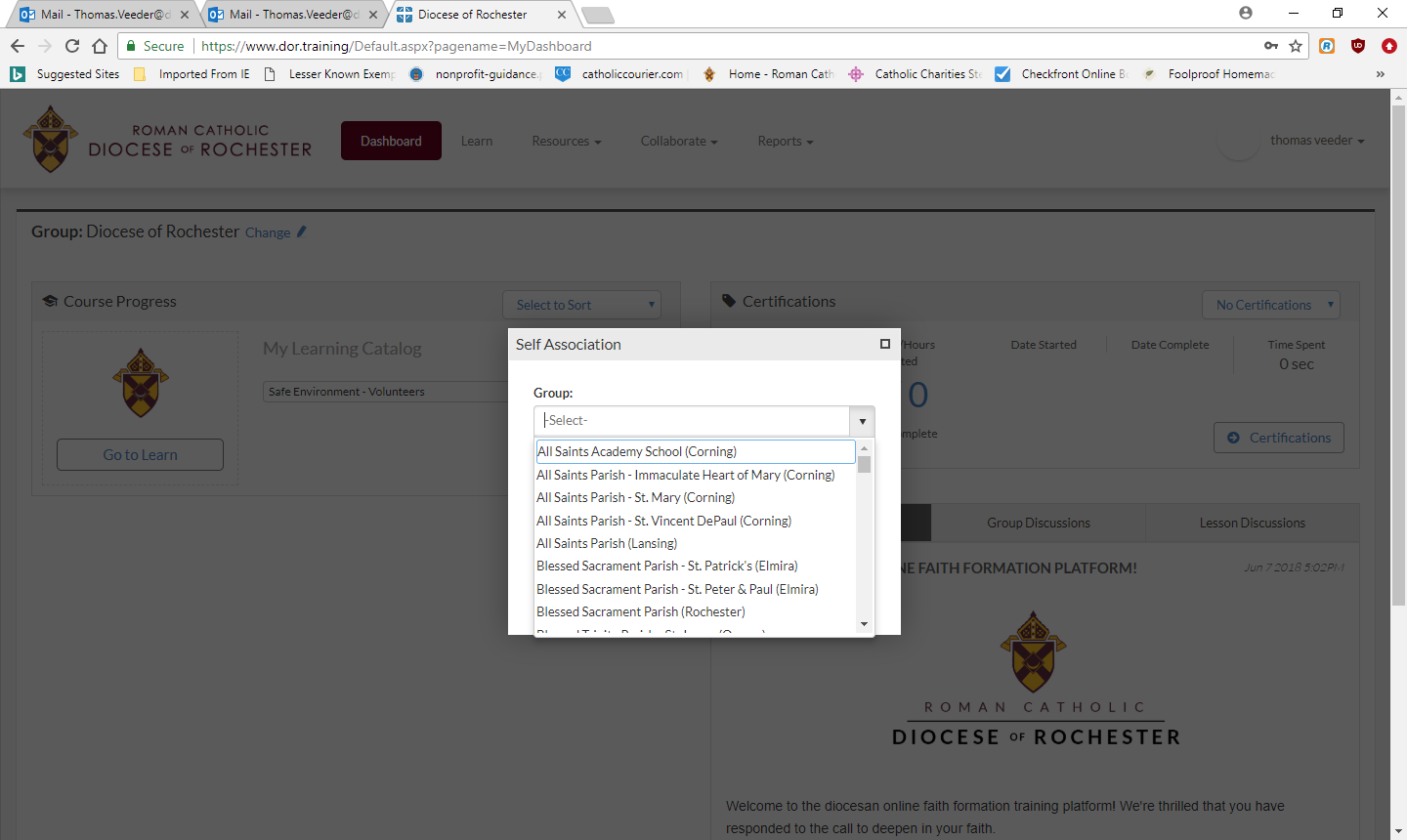
1. You do not need to print the receipt since there is no cost. Some other trainings require payment. Safe Environment does not. Log off, closing the browser. See page 6 for instructions to access training.

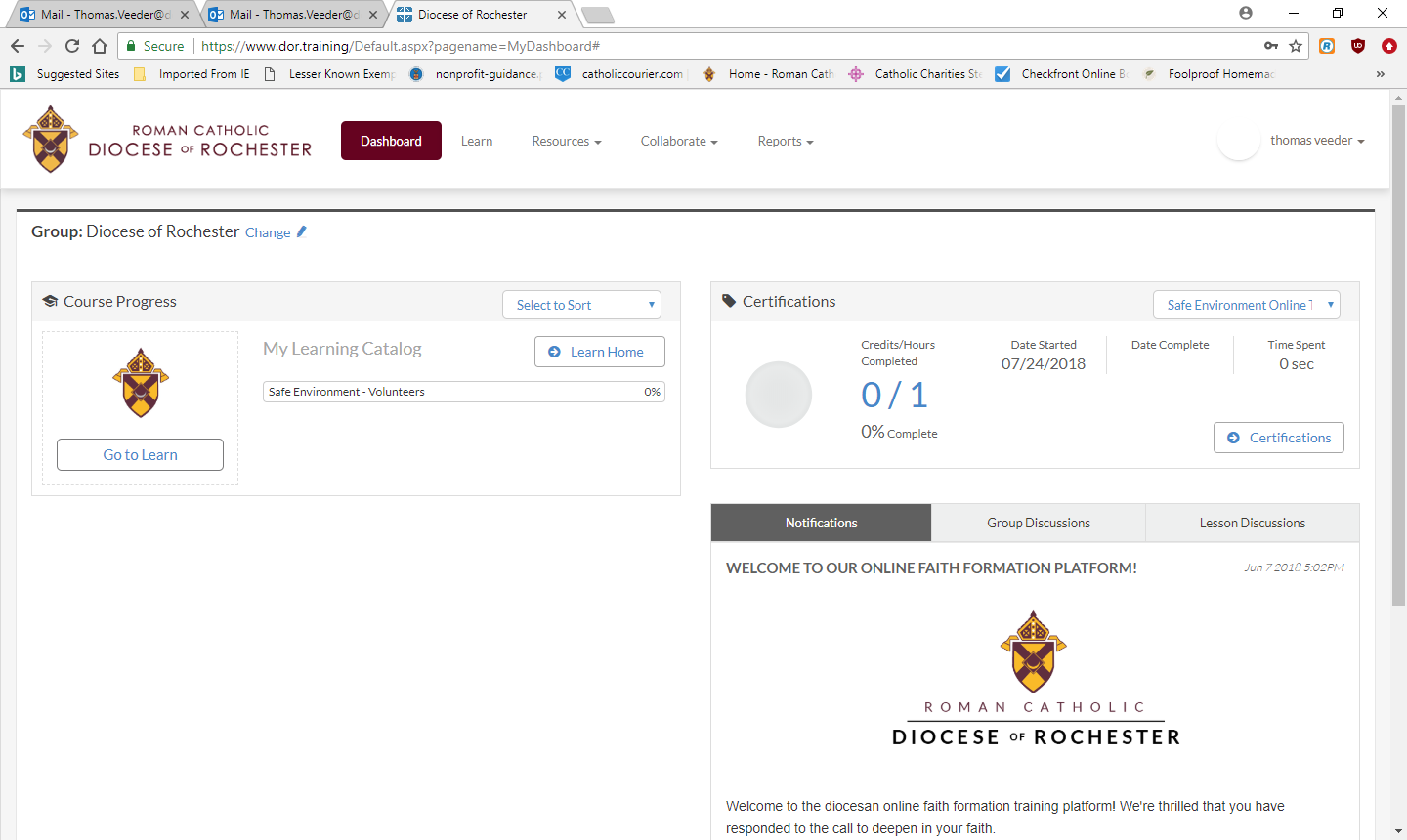


**TO ACCESS SAFE ENVIRONMENT TRAINING:**

1. In the address bar of the web browser, type in the address [www.dor.training](http://www.dor.training). (Note: This program will not run on Microsoft Edge. Recommend using Google Chrome.)
2. Choose “Login” in the upper right-hand corner to access your courses.
3. Enter your email address and the password you just created.



1. You will be asked to select your parish/school/ministry.
2. Click on “Go to Learn” to begin your training.



Notes:

You must complete all 5 parts of the safe environment training for volunteers. Please do these in order. Each of the first four courses ends with quiz questions. To go to the next course, click the button that says “Return to activities” in the top left-handed corner.

You may stop and log out between courses.

When you have completed all 5 parts, please print your certificate and give **a copy** to your parish/school Creating a Safe Environment Coordinator. At OLOL that is Patty Larzelere, or through Erika Holland at St. Michael’s School.

You will also need to read, sign and return the Volunteer Code of Conduct (Please keep a copy for yourself.), as well as the Background Authorization, with proof of identity. If your proof of identity is an **enhanced** NYS Driver’s License or a US Passport, you do not need to write in your SSN. All original paperwork is kept in a locked file cabinet at 210 Keuka St.

Once the certificate, code of conduct, copy of proof of identity and authorization are received, it will take about 7-10 days for you to be informed of your status for volunteering. You will get an email from Patty informing of this.

If you will also be driving for SMS or OLOL, you will need to complete and return the Driver form, which only checks your driving record.

Thank you for ministering with us!